# Khem Bhattrai

**Data Analyst**

Louisville, KY 40218; www.linkedin.com/in/khembhattrai2022/

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# EDUCATION

**Bachelor of Science: Computer Information Systems-Data Analytics Track (BSBA) Expected 12/2023**

**University of Louisville, Louisville, KY**

*RELEVANT COURSEWORK:*

Analytics Programming Information Systems in Org

Data Analytics Software Development

Data Analysis for Decision-Making Informatics System Fundamental

# Technical Skills

SQL Python HTML Quality Assurance CSS and JavaScript Office 365 Programs

Power BI Service Task Power shell

# Professional Experience

**Intern- Contract June 2022– May 2023**

*Humana Information Technology department; Louisville, KY*

* Researched and resolved technical problems of moderate complexity, typically escalated from first-line support teams
* Responds to escalated telephone, email, and online requests for technical support
* Documents, tracks, and monitors the problem using applicable systems and tools.

Humana SRE, Remote May 2023-Aug 2023

* Monitor Datasets
* Create Dynatrace Dashboard

# Certifications

* IBM - Getting Started with Enterprise-grade AI.
* IBM – Getting Started with Enterprise Data Science
* LinkedIn - NumPy Essential Training: 1 Foundation of NumPy

# LEADERSHIP & INVOLVEMENT

**Member**, *UofL TRIO Student Support Services* **Aug 2021-Present**  **Member,** Bhutanese-Nepalese community soccer team **May 2017- Present**

**Volunteer**, *Baha’is of Louisville* **May 2015 -Jan 2020**

**Member**, *Bhutanese-Nepalese Hindu Community of Louisville, KY*  **Aug 2016-Sept 2020**